

2010 Compliance Monitoring Report For the International Council of Beverages Associations

On Global Advertising in Television, Print and Internet

August 2011

### **Table of Contents**

Introduction	3
Overall Methodology	4
Summary of Key Results	5
Television Compliance Monitoring 2010	7
<ul> <li>Methodology</li> </ul>	7
<ul><li>Results</li></ul>	8
Measuring Change: Trends in ICBA Member Companies' TV A	dvertising 9
Print Compliance Monitoring 2010	10
<ul><li>Methodology</li></ul>	10
o Results	10
Internet Compliance Monitoring 2010	11
<ul> <li>Methodology</li> </ul>	11
o Results	11
Appendices	12
<ul> <li>Appendix 1: Television Channels Monitored</li> </ul>	12
• •	
<ul> <li>Appendix 2: Print Titles Monitored</li> </ul>	16
<ul> <li>Appendix 3: Websites Monitored</li> </ul>	18

### Introduction

Accenture Media Management has been commissioned by members of the International Council of Beverages Associations (ICBA).

ICBA represents the beverage industry on a global level to ensure issues affecting the international non-alcoholic beverage industry are monitored and provides a forum for the international beverage industry to convene and work on issues of mutual interest. Members of ICBA include non-alcoholic beverage companies from around the world and major national and international beverage associations that represent those companies.

In September 2010, ICBA members engaged us to monitor compliance in television, print and internet advertising with the ICBA Guidelines on Marketing to Children. Accenture monitored compliance of ICBA members The Coca-Cola Company and PepsiCo, Inc., with the ICBA's Guidelines on Marketing to Children.

The ICBA Guidelines on Marketing to Children include a commitment not to place any marketing communication in any paid, third party media whose audience consists of 50 percent or more of children under the age of 12. This commitment covers broadcast (TV and radio), print and digital media (including Internet and phone messages), and cinema (including product placement). The Guidelines apply to all non-alcoholic beverages other than water (mineral, source and purified), fruit juice and dairy-based beverages, as such segments are not covered by all ICBA members.

In adopting the Guidelines, ICBA members committed to public reporting on implementation.

In 2009 we conducted a similar monitoring exercise. This report presents both the 2010 results and a comparison of the results with 2009.

For more information, please contact: James Boulton at

James.Boulton@accenture.com

### Overall Methodology

We independently monitored eight markets for television advertising, five markets for print advertising and four markets for internet advertising. We conducted the monitoring exercise as a random sample of the companies' advertisements. The exercise covered the period 1 April – 30 June 2010 and the analysis was carried out in the second half of 2010.

All the media research data analyzed in order to produce this report was gained from sources independent of the advertisers and their associated media agencies. Accenture chose the period to be monitored after the advertising had already been purchased by the companies.

To monitor compliance with television advertising we:

- Examined all advertising spots<sup>1</sup> for products marketed by ICBA members aired in the selected markets;
- Reviewed those spots for products not meeting ICBA Guidelines on Marketing to Children against product lists supplied by ICBA members;
- All spots were included for companies that do not advertise any of their products to children under 12;
- Analysed audience composition at the time of broadcast in order to identify those spots aired when the majority of the audience was composed of children under 12 years of age <sup>2</sup>;
- Counted these spots as non-compliant with the ICBA policy.

For print advertising, we isolated all print publications targeting children under 12 years of age in the selected markets, and reviewed each of these to determine if any of these contained any advertising by ICBA members.

There is no reliable demographic audience data for many websites. Therefore, we developed a sample list of child-targeted websites for the selected markets, and performed a manual check during a three-week period on each website to assess compliance.

<sup>&</sup>lt;sup>1</sup> Spot means each individual advertising activity, i.e. the airtime used by the advertiser.

<sup>&</sup>lt;sup>2</sup> In India and Saudi Arabia the age threshold data analysed by Accenture was under 14 years of age instead of 12 years. This is because the data available to media agencies in those countries is under 14 years.

### Summary of Key Results

#### A. 2010 Compliance Rates

#### Television: overall compliance rate is 95.7%

This result is based on the review of more than half a million advertising spots (581,147) promoting products by ICBA members broadcast in Chile, China (Beijing region), India, Mexico, Russia, the Kingdom of Saudi Arabia, the Philippines and South Africa during the monitoring period. Instances of non-compliance represent all spots for products not meeting ICBA Guidelines aired at a time when the reported audience share of children under the age of 12 exceeded 50%.

24,789 instances of non-compliance were identified. Of these, a high proportion were spots aired during general viewing times and not on children's programmes which produced profiles of more than 50% of the audience being under 12 years of age. These are statistical anomalies due to small audience sizes. In most cases, these spots had ratings below 1 Gross Rating Point (GRP) for children, meaning less than 1% of the under-12 years of age viewing population.<sup>3</sup> Nonetheless, these spots were considered to be non-compliant.

### **Print**: overall compliance rate is 100%

For the purposes of this verification, five sample markets were chosen: China, India, Mexico, the Philippines and South Africa. Over 100 publications were analyzed for advertisements targeting children under 12 years of age. We did not find any advertisements among these publications that promoted products of ICBA members in the countries analyzed.

#### Internet: overall compliance rate is 100%

For the purposes of this verification, four sample markets were chosen: India, Mexico, Russia and South Africa. We did not find any non-compliant advertisements for products advertised by ICBA members on any of the websites reviewed.

<sup>&</sup>lt;sup>3</sup> Gross Rating Points (GRPs) measure the size of an audience reached by a specific media vehicle or schedule. The small audience size means that the reported audience share data is statistically not reliable. Audience data can be skewed if even very few viewers that are part of the measurement panel misreport their viewing (e.g. reporting a child under 12 years of age watching instead of an adult in a given household).

### B. Comparison with 2009 Results

In 2009, the compliance monitoring exercise was conducted in Argentina, Canada, China (Shanghai region), India, Indonesia, Mexico, New Zealand, Russia, South Africa, Thailand, Ukraine and the U.S.A. In 2010, in addition to the new markets we monitored, we repeated compliance monitoring in four of these markets to get a comparison – India, Mexico, Russia and South Africa.

The overall compliance monitoring results are comparable year-on-year – and 100% for print and internet advertising. Overall variances are marginal. (See Fig. 2 on page 9).

### Television Compliance Monitoring 2010

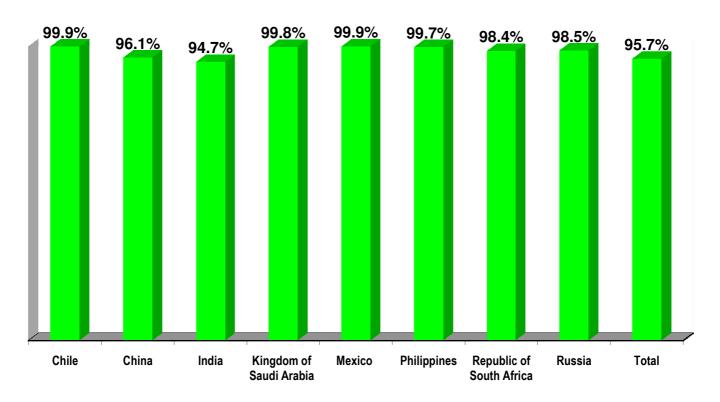
#### **Methodology**

- For the purposes of this verification, eight sample markets were chosen: Chile, China (Beijing Region), India, Kingdom of Saudi Arabia, Mexico, Philippines, Republic of South Africa and Russia. (See Appendix 1 for a list of the monitored television channels)
- All spots by ICBA member companies aired in the eight markets from 1 April to 30 June were collected. Total sample size: 581,147 spots.
- Spots for products that do not meet ICBA companies' nutritional criteria, where applicable (some member companies do not advertise any products to children under 12 years of age), were identified on the basis of product lists supplied by companies.
- Audience composition at the time each spot was aired was analysed on the basis of national ratings data. This allowed us to identify advertisements aired in and between programmes with an audience in which the majority were children under 12 years of age.<sup>4</sup>
- All spots for products that ICBA member companies have committed not to advertise to children under 12 years of age, aired at times when the audience was composed of a majority of children under 12 years of age, were deemed non-compliant.

<sup>&</sup>lt;sup>4</sup> In India and Saudi Arabia the age threshold data analysed by Accenture was under 14 years of age instead of 12 years. (See footnote 2)

### **Results**

Fig 1: Television Overall Compliance Results (All spots included) (2010)



■ % Compliant spot over all spots



Measuring Change: Trends in ICBA Member Companies' Television Advertising

94.7% 94.7% 99.6% 99.9% 98.9% 98.4% 98.7% 98.5% India Mexico Republic of South Africa

Fig. 2: 2010 vs. 2009 Compliance Results (All Spots)

### Print Compliance Monitoring

### **Methodology**

- For the purposes of this verification, five sample markets were chosen: China, India, Mexico, the Philippines and South Africa.
- As age-specific readership data for children's print titles is not available, Accenture prepared a list of children's titles in four of the five monitored markets on the basis of national genre classifications used in the media industry. (See Appendix 2 for a list of the monitored print titles)
- In Mexico, Accenture gathered the full lists of all printed publications where ICBA members published commercial communications in the period 1 April 30 June and analysed whether any of these publications were aimed at children under 12 years of age.
- There was no data available for children's titles in the following markets: Chile, Russia and the Kingdom of Saudi Arabia.
- Using advertising data from national monitoring agencies (databases of all advertisements placed in print titles), Accenture reviewed these publications for advertisements for products that ICBA member companies have committed not to advertise to children under 12 years of age.
- Any advertisement for such products in any of these titles was deemed noncompliant.

### **Results**

Print Advertising: All monitored markets (China, India, Mexico, the Philippines and South Africa) were 100% Compliant.

### Internet Compliance Monitoring

### **Methodology**

- For the purposes of this verification, four sample markets were chosen: India, Mexico, Russia and South Africa.
- A list of younger children's websites in each of the four monitored markets was compiled by Accenture's local offices to represent a sample of child-oriented websites. (See Appendix 3 for a list of the monitored websites)
- The websites were accessed over a period of three weeks to check for advertising content relating to the non-compliant products from ICBA members.
- Any advertisement for such products in any of these websites was deemed noncompliant.

### **Results**

Internet Advertising: All monitored markets (India, Mexico, Russia and South Africa) were 100% compliant.

### **Appendix 1: Television Channels Monitored**

Chile Chutti TV

Red Television Ch4 CNBC AWAAZ / TV18
Univ Catolica Ch13 CNN IBN

Television Nac Ch7 Colors

Mega Ch9 DD Delhi/News/Punjabi
Chilevision Ch11 DD1

Chilevision Ch11 DD1
Telecanal Ch2 DD10 Sahyadri (Marathi)

UCV Television Ch5 DD16 Lucknow

Dilli Aaj Tak

China

Disney Channel / XD

Beijing Satellite E 24

Beijing TV Entertainment Channel Eenadu TV(ETV Telugu)

Beijing TV Science and Education
Channel
ESPN

Beijing TV Film and TV Series ETC Punjabi
Channel ETV Bangla

Beijing TV Sports Channel ETV Kannada
Beijing TV Life Channel ETV Marathi

Beijing Kaku Cartoon Satellite ETV2 Telugu News

Channel
Beijing TV Finance and Economics
FILMY

Channel

Beijing TV Children's Channel

Reijing TV Dublic Comics Channel

Gemini Comedy

Beijing TV Public Service Channel

Gemini Movies

India

Gemini Music

9X M Gemini News
24 Ghanta TV Gemini TV

9X HBO
Aai Tak Headlines Today

Aaj Tak Headlines Today
Aakaash (Bangla) HM TV

Aakaash (Bangla)

Adithya TV

Amrita TV

IBN 7

Animal Planet Imagine TV / Showbiz

Asianet / Asianet Plus India TV
AXN Isaiyaruvi
B4U Music Jaya Max

Bindass Jaya TV
Cartoon Network Kairali
Channel V Kalaignar TV

Chintu TV Kasturi

Kiran TV Sun Music
KTV Sun TV
Kushi TV Surya TV
Maa Music Suvarna
Maa Telugu Tara Muzik
Mahuaa TV Tarang
Manoranjan TV TLC

MAX U2
Mega TV Udaya Movies
MH1 Udaya TV

MH1 News UTV Action / Movies Mi Marathi VH1

MTV Vijay TV

Music India World Movies

National Geographic Zee Bangla

Channel Zee Cafe
NDTV 24x7 / Good
Times Zee Cinema
Neo Cricket Zee Kannada
News Live Zee Marathi

Nickelodeon Zee News
PIX Zee Studio
POGO Zee Talkies
Raj Digital Plus Zee Telugu
Raj Musix Zee TV

Raj TV Zing Rupashi Bangla Zoom

SAB
Sahara One
ABU DHABI AL OULA

Sakshi TV
Sangeet Bangla
Siripoli
ABO DHABI AL C
AL ARABIYA
AL MEHWAR

Sony Entertainment TV

AL RAI

DUBAI ONE TV

Star Gold
Star Jalsha
DUBAI TV
Star Movies
Star News
Star One
Star Plus
Star Pravah
DUBAI TV
ESC
FATAFEAT
FOX MOVIES
FOX SERIES
LBC SAT

Star Utsav
Star World

MAZZIKA
MBC 1

MBC 2 NICKELODEON-NET

MBC 3 QTV 11
MBC 4 RJTV
MBC ACTION SBN

MBC MAX SOLAR SPORTS-NET
MELODY AFLAM SOLAR TV (RPN)
MELODY ARABIA STAR WORLD

MELODY HITS STUDIO 23
ROTANA CINEMA

ROTANA CLIP

ROTANA KHALEE IIAH

Africa Magic

ROTANA KHALEEJIAH

ROTANA MUSIC

SAMA DUBAI

SAUDI SPORT

SAUDI TV 1

Africa Magic

BBC Entertainment

BBC Lifestyle

Boomerang

Cartoon Network

SPACETOON ARABIC

E! Ent
e-TV

Mexico

KykNET

9 GALAVISION

Magic World

9 GALAVISION Magic World
A&E MUNDO M-Net

AXN M-Net Action
CANAL 2 M-Net Movies1
CANAL 5 M-Net Movies2
CANAL 7 M-Net Series
CANAL 13 M-Net Stars
CANAL 52 Nickelodeon

CARTOON NETWORK SABC1
DISCOVERY CHANNEL SABC2
DISCOVERY KIDS SABC3

DISNEY XD (JETIX-FOX KIDS)

E! ENTERTAINMENT

Style Network

ESPN

Philippines

Universal Channel
Vuzu

ABC/TV5

ABS-CBN

AXN-NET

BTV

Africa Magic +

Animax

BBC World

Channel O

CNN

CARTOON NETWORK

DISNEY CHANNEL

Crime & Investigation

GMA Discovery

E News

 $\mathsf{MK}$ 

MTV

MTV Base

National Geographic

Soweto

SuperSport 1/2/3/4/6/7

### Russia

2X2

 $\mathsf{DTV}$ 

 $\mathsf{MTV}$ 

MUZ TV

NTV

PERVY KANAL

**REN TV** 

**ROSSIYA 1** 

**ROSSIYA 2** 

STS

**TNT** 

TV TSENTR

TV-3

7TV

**DOMASHNY** 

**PYATY KANAL** 

**ZVEZDA** 

### **Appendix 2: Print Titles Monitored**

China

Children Fun—Kaku Cartoon Blue cat global adventure

Mickey mouse Garden Baby

Children Fun—Barbie

India

Ambiliammavan Ambuliamama Anandamela Balahumi Balarama

Balarama Balhans

Champak Chandamama

Chandoba GoKulam GoAdventurer

Jahnamamu

Nandan Suktatra **Philippines** 

Playhouse Disney

Disney High School Musical

**Disney Princess** 

K-Zone

Republic of South Africa

Barbie Magazine

Boyz

Bratz Magazine Camp Rock Disney and Me

Disney High School Musical

Envirokids

Foschini Kids SuperClub Magazine

Hannah Montana

Hoezit! MiniMag

National Geographic Kids

Noddy Magazine

Play On

Playhouse Disney Primary News: Durban

Princess Princes

In Mexico, Accenture gathered the full lists of printed publications where ICBA members published commercial communications in the period 1 April - 30 June. Below is a list of those titles. This list does not contain any children's titles.

Mexico 2010 ICBA Members Print Title List		
15 A 20 AUTOMOVIL PANAMERICANO BALANCE BUENHOGAR CARAS CHILANGO CINE PREMIERE CINEMANIA COCINA FACIL CONOZCA MAS COSMOPOLITAN DE MEXICO EL GRAFICO EL INFORMADOR JAL EL NORTE MTY. EL OCCIDENTAL JAL EL UNIVERSAL		OK! PADRES E HIJOS PUBLIMETRO QUIEN QUO RECORD DIARIO DEPORT REFORMA SELECCIONES SPORT LIFE TENDENCIAS TU TV NOTAS TV Y NOVELAS VANIDADES VANIDADES ESPECIAL VEINTITANTOS VOGUE MEXICO
ELLE ERES ESQUIRE ESTO	MUY INTERESANTE NATIONAL GEOGRAPHIC EN ES NUEVA	WOMEN'S HEALTH EN ESPANOL

### **Appendix 3: Websites Monitored**

#### India

www.cartoonnetworkindia.com

http://www.pogo.tv/ http://www.disney.in

http://www.hungamatv.com

http://kids.discovery.com

http://www.nickindia.com/games

http://kids.yahoo.com

http://kids.zapak.com

http://www.pitara.com

http://www.hindukids.org/

http://thekidzpage.com

http://kidsfront.com

http://playkidsgames.com

http://kidsone.in

http://www.123peppy.com

http://primarygames.com

http://www.kidzworld.com/

http://gamekidgame.com/

http://www.kidswebindia.com

#### **Mexico**

http://home.disneylatino.com/

http://www.cartoonnetwork.com.mx

http://www.juegos.com/

http://www.gusanito.com

http://www.papalote.mx/

http://www.elkiosco.gob.mx

http://www.kokone.com.mx

http://www.mundonick.com

http://www.kokone.org

http://www.pipoclub.com/

http://www.dinosaurio.com/

#### Republic of South Africa

http://kids.nationalgeographic.com/kids/

http://www.moshimonsters.com

http://www.miniclip.com/games/en

http://www.nick.com/

http://www.sterkinekor.com/site.php

http://www.gsn.com/

http://www.neopets.com

http://www.cartoonnetwork.com/

http://spongebob.nick.com

#### Russia

www.deti.mail.ru

www.children.kulichki.net

www.solnet.ee

www.detstvo.ru

www.littlefox.ru

www.tvoyrebenok.ru

www.raskraska.com

www.lukoshko.net

www.babylessons.ru

www.mashamedved.tv

www.detskiy-mir.net

www.lizmult.ru

www.prozagadki.ru

www.detiseti.ru

www.danilka.com

www.agakids.ru

www.detsad-kitty.ru

www.olesya--emelyanova.narod.ru

www.rebenok.com

www.pochemu4ka.ru